Creation Date	TYPE	Category	Subscriber	Created By
07/03/2007 23:59:47	Contract Renewal	SUB	708-259-1194	950219 - APPLE API ID

System Text	UserText
Contract Renewal. Reason: APPLE ONLY. Commitment: 24. Commitment effective date: 07/03/2007. Dealer : X9876 .	

Creation Date	TYPE	Category	Subscriber	Created By
07/03/2007 23:59:46	Replace SIM	SUB	708-259-1194	950219 - APPLE API ID

System Text	UserText
SIM 89014103211115913323 was changed to 89014103211479439832, Date: 07/03/2007, Amount: 0.0, Reason: .	

Creation Date	TYPE	Category	Subscriber	Created By
07/03/2007 23:59:46	Add IMEI	SUB	708-259-1194	950219 - APPLE API ID

System Text	UserText
IMEI Added. IMEI: 011245000436384. Effective date: 07/03/2007.	

Creation Date	TYPE	Category	Subscriber	Created By
07/03/2007 23:59:46	Expire IMEI	SUB	708-259-1194	950219 - APPLE API ID

System Text	UserText
IMEI Expired. IMEI: 359423002667990. Expiration date: 07/03/2007.	

Creation Date	TYPE	Category	Subscriber	Created By
06/30/2007 15:19:42	CM - Interaction	CRM	- -	30145 - CLARIFY CRM

System Text	UserText
CM - INTERACTION	::CLARIFY:: INTERACTION CREATED ON: 2007-06-30 16:19:29.0 CREATED BY: JC6185 (CASTILLO, JOSEPHINE) CALLER: DAWN MARIE TRUJILLO VERIFICATION METHOD: SSN NEED: PLAN/CONTRACT QUESTION / DISPUTE/CONTRACT INFORMATION NOTES: CUST WANTS TO KNW IF THE OTHER # IS STILL ON THE ACCT,EDUC THE ONLY LINE ACTIVE ON HER ACCT IS LINE # 708-259-1194, CUST WANTS TO KNW ABOUT PURCHASING IPHONE, EDUC IPHONE CAN ONLY BE PURCHASED A LOCAL RETAIL, CORP, OR APPLE STORE, OFFERED TO LOCATED A ACTION: ONE AND DONE; RESOLUTION: EDUCAT

Creation Date	TYPE	Category	Subscriber	Created By
06/30/2007 14:31:18	Upgrade Elig Check	SUB	708-259-1194	30145 - CLARIFY CRM

System Text	UserText
Equipment upgrade eligibility check. Result: Eligible. Last upgrade date: None. Future eligibility date: None. Notify by: None. USC: AAA.	Reason: Eligible

Creation Date	TYPE	Category	Subscriber	Created By
06/28/2007 13:33:56	CM - Interaction	CRM	- -	30145 - CLARIFY CRM

System Text	UserText
CM - INTERACTION	::CLARIFY:: INTERACTION CREATED ON: 2007-06-28 14:33:38.0 CREATED BY: KS8253 (STEENBERGEN, KELLY) CALLER: DAWN MARIE TRUJILLO VERIFICATION METHOD: SSN NEED: DEVICE/EQUIPMENT INQUIRY OR PROBLEM/EQUIPMENT INQUIRY NOTES: KATHY TRUJILLO CI VID NAME & SS# INQ HOW TO EXIT INTERNET ON BLACKJACK ADV TO PRESS THE END KEY AND WILL DISCONNECT ACTION: ONE AND DONE; RESOLUTION: EDUCATED - EQUIPMENT USAGE . THE WORKING USER ID IS :KS8253

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